

## 3-Part Webinar Series

### A Look Back, the Path Forward: Outcomes and Impacts of the October 2022 Appendix PP Changes



## WEBINAR **1** TOP F-TAGS IN 2023

January 30, 2024 at 1:00 pm EST

In this first webinar, we will review the top 10 deficiencies and discuss what events triggered them. We will look at the scope and severity overall as well as in the CMS regions. This session will set the stage for the next two in the series.

#### Learning Objectives:

- List the top 10 deficiencies issued in 2023 in the United States
- Identify what patterns or trends led to non-compliance
- Discuss the scope & severity trends in the top 5 deficiencies

**Register Now**

<https://pharmerica.com/illuminate/upcoming-webinars/upcoming-webinar-calendar/>



This webinar has been approved for 1 credit hour with NAB/NCERS.

## OUR PRESENTERS



**Cynthia Fronning**  
RN, GERO-BC, CDONA, FACDONA,  
RAC-CT, IP-BC, AS-BC, Director of  
Education, NADONA

Cindy has over 30 years of experience in long-term care. Her experience includes education of nursing home personnel, mentoring of nurses and Directors of Nursing, clinical systems and form development, department restructuring, and mock surveys. She has extensive experience in Medicare, MDS/RAI process, (AANAC certified), care planning, implementation of systems as well as a comprehensive understanding of State and Federal regulations. Cindy has achieved successful results as a clinical consultant in all aspects of clinical operations, as well as regulatory compliance.



**Melanie Ronda**  
Director and IP for IPRO

Melanie has been in the healthcare field for 25 years. Her experience includes roles in acute, primary, and long-term care. Before joining IPRO, Melanie was a former director of nursing in long-term care, where she was responsible for infection prevention and control, among other areas.

From hosting office hours on Infection Prevention to sharing the latest policies and procedures, Melanie is committed to navigating providers through the ever-changing infection prevention landscape.