

## 3-PART SERIES

### A Look Back, the Path Forward: Outcomes and Impacts of the October 2022 Appendix PP Changes



#### PART 1: TOP F-TAGS IN 2023\* | January 30, 2024 at 1:00 pm EST



In this first webinar, we will review the top 10 deficiencies and discuss what events triggered them. We will look at the scope and severity overall as well as in the CMS regions. This session will set the stage for the next two in the series.

#### Learning Objectives:

- List the top 10 deficiencies issued in 2023 in the United States
- Identify what patterns or trends led to non-compliance
- Discuss the scope & severity trends in the top 5 deficiencies

#### PART 2: RESOURCES TO RECOVER FROM A SURVEY\* | February 27, 2024 at 1:00 pm EST



This session will explore how to use the quality improvement process to recover from deficiencies. We'll share the steps for actions and available resources from QIO and other agencies to help facilities respond to deficiencies, correct them, and sustain compliance.

#### Learning Objectives:

- Identify the steps for action as a result of a deficiency
- List 3 resources that can be used to bring the facility into compliance
- Explain how to sustain the changes made

#### PART 3: WHAT LTC PROVIDERS DID AND HOW | March 26, 2024 at 1:00 pm EST



Long-term care/post-acute care leaders will walk through the aftermath of a survey and how they determined what needed to be done, how they implemented interventions, and actions they took to ensure sustainability of those interventions. They will also share the impact the deficiencies had on their facilities, both good and bad.

#### Learning Objectives:

- Explain how to determine what needs to be done following a survey
- Discuss how to implement an intervention
- List 2 methods used to ensure sustainability of the intervention

*\*These webinars have been approved for 1 credit hour with NAB/NCERS.*

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