

# Take The Lead:

Certified INTERACT Champion 4.0 Program  
Powered by Pathway Health

Strengthen Your  
**INTERACT™ 4.0 Champions.**



INTERACT Training Education And Management Strategies, LLC (I-TEAM) offers clinical leaders the opportunity to become a Certified INTERACT Champion 4.0 (CIC), and serve as champions and co-champions to implement and sustain the INTERACT™ 4.0 Quality Improvement Program (QIP) in their organization. This is accomplished through offering education, embedding the INTERACT™ 4.0 QIP into routine clinical care and QI processes, monitoring INTERACT™ 4.0 QIP processes and outcomes, and providing the facility team and leadership with continuous feedback on INTERACT™ 4.0 QIP performance.

**As a clinical leader, you play an integral role in ensuring the delivery of quality care and reducing avoidable rehospitalizations. Becoming a CIC emphasizes your commitment to ongoing quality improvement within your organization.**

### **Gain Insight to Sustain INTERACT™ 4.0 QIP**

- Strategies to improve the delivery of care for changes in condition, and prevent avoidable hospital transfers.
- In-depth understanding of the INTERACT™ 4.0 QIP strategies.
- Tools and resources designed to support the INTERACT™ 4.0 program.
- Lessons learned from successful implementation and continued sustainability of the INTERACT™ 4.0 program.
- Steps to successfully prepare for the CIC Certification exam.

### **Your Go-To TEAM**

To effectively compete in today's dynamic health care environment, post-acute care providers need a partner who understands key challenges. With our depth of expertise and resources, I-TEAM can quickly assess your current needs for INTERACT™ 4.0 QIP implementation, and successfully address long-term sustainability.

**Build a TEAM of care champions. Contact us at 561.270.3215 to schedule a customized training to meet your organization's needs.**

# Strategies to Reduce Unnecessary Interventions

## CIC Program Options

Training programs are available for individuals, multi-location organizations and provider associations.

### **INTERACT™ 4.0 for Post-Acute Care Leadership QIP**

This one-day training includes:

- An up-to-date understanding of the current landscape of healthcare reform and funding that makes the INTERACT™ 4.0 QIP an essential QI initiative for long-term care organizations.
- Strategic approaches that form the foundation of the INTERACT™ 4.0 QIP.
- Tools and resources to utilize INTERACT™ 4.0 QIP.
- Key methods for successful INTERACT™ 4.0 QIP implementation, to help meet QAPI requirements.
- Defined tactics for successfully sustaining the INTERACT™ 4.0 QIP, over time.

## Certified INTERACT Champion 4.0 (CIC) Program

This two-day training includes:

- A comprehensive understanding of the INTERACT™ 4.0 program.
- Identifying how to garner support for this initiative from leadership/governance within your facility, and how to sustain this initial success, without stalling or losing momentum.
- Learning skills to monitor/track/benchmark the key data points needed to take “ownership” of metrics within your facility.
- Building competency to train others within your facility on key aspects of the INTERACT™ 4.0 program, and how it should be implemented.
- Positioning for value-based purchasing and reimbursement models.
- Acute care and ACO alignment with providers, who are on top of the readmission process to reduce unnecessary hospitalizations.
- Achieving quality outcomes for residents by focusing on performance measures.
- Improving the assessment process for clinical competency of caregivers.
- A better understanding, by facility team members, on the need for thorough advanced-care planning.
- Improving and enhancing safe care transitions.
- Fostering communication among health care providers.
- Placing the resident (or patient) centric to care delivery.

